

# Implementation



**NATURAL  
SUITE**

## Steps to Success +

The steps below may vary (depending on the size and scope of your project) but they illustrate the steps we typically take to ensure success.

### **1. Project Initiation**

Assign a project team. Define the scope, responsibilities, goals, and expectations of the project.

Kick-Off Conference Call – CS105

Project Management – CS125

### **2. Implementation – Phase One**

Administrator Class – ES205

Software Installation – CS115

Financial Application Classes – ES305 (Optional)

Data Analysis: Introduction to the CyberQuery Report Writer – ES405

### **3. Design and Development**

Your project manager will work with your team to gather business requirements for any custom programming. All programming changes will be fully documented by the Natural Solutions' technical team and approved by you prior to the start of development.

### **4. Implementation – Phase Two**

Manager/Trainer Orientation – ES210

User Orientation - ES215 (Optional)

Data Analysis: Advanced CyberQuery Report Writer – ES410 (Optional)

### **5. Go-live**

Go-Live On-Site Support – CS120 (Optional)

### **6. Post-Implementation Transition and Project Closure**

Review the project to ensure that all project commitments have been met and identify any outstanding issues. Formalize the end of the project and transition to the Natural Solutions Support Department.